



TARGET

Keep **Antibiotics** Working

Webinar 3 Managing Patients Expectations - Learning Outcomes

By undertaking this webinar, participants will have increased:

1. Understanding that patients often do not always want an antibiotic, even though they might expect one.
2. Understanding about how to elicit patient concerns, expectations, and whether they want an antibiotic.
3. Understanding that patients consulting with infections want a good assessment, reassurance, and information about what to expect.
4. Intention to share your assessment, and the benefits and risks of antibiotics with patients
5. Belief in the value of sharing information with patients.
6. Intention to share written information about, usual illness duration, self-care, safety-netting and value or not of antibiotics in acute respiratory tract infections
7. Intention to reflect on your communication strategies for infection.
8. Intention to use the TARGET antibiotic leaflets